



March 2023

VDC DISTRIBUTION NEWS

Customer Service Email

VDCCustomerCare@dgs.virginia.gov

IMPORTANT REMINDER

As many of you know, eVA transitioned to a new platform. The new eVA platform requires changes in the way we process and change VDC orders.

- Please check your order before leaving the punchout, as you cannot re-enter your punchout cart once you have exited it.
- The easiest way to add a new line is to submit a new PO. We can ship it with your original order.
- If you need to amend the quantity of or delete an item on an order that has not been fully approved, you may do so through eVA requisition screen without going to the punchout cart.
- Any amendments (changes) to fully approved orders could result in the order being duplicated and both orders being fulfilled.
- Non-catalog pricing will not be honored. The price of non-catalog items is updated to the current catalog price at the time the order is received.

While the changes to the system are new for everyone, you can always reach out to our customer care team at VDCCustomerCare@dgs.virginia.gov or 804-328-3232 extension 0 for assistance.

FEATURED PRODUCTS

<u>911209</u> Potatoes Au gratin, dehydrated Replacement for 911028 Potatoes	12/20.23 oz. pouch	\$ 66.20
<u>911210</u> Potatoes Sliced, scalloped, dehydrated Replacement for 911030 Potatoes	12/20.23 oz. pouch	\$ 68.47

COMING SOON

<u>Sour, laundry</u> liquid, for rust stains for use in liquid detergent systems	5 Gallon Pail
<u>Alkali, concentrate</u> liquid, detergent, no-phosphates for use in liquid detergent systems	5 Gallon Pail
<u>Detergent, concentrate</u> liquid, laundry, neutral, with added safety bleach, suitable for all water conditions for use in liquid detergent systems	5 Gallon Pail

COMING SOON – PACK SIZE CHANGES

<u>Natural Apple Juice</u> brand and labels may vary	24/7.2 ounces/case
<u>Cranberry Juice Cocktail</u> brand and labels may vary	24/7.2 ounces/case
<u>Unsweetened Orange Juice</u> brand and labels may vary	24/7.2 ounces/case
<u>Unsweetened Prune Juice</u> brand and labels may vary	24/7.2 ounces/case
<u>Dehydrated Au gratin Potatoes</u> brand and labels may vary	12/20.23 oz. pouch

View our catalog <https://shopvdc.dgs.virginia.gov>

Visit our website <http://vdc.dgs.virginia.gov>

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